

# 2024-2025 Holiday Domestic Shipping Quick Guide

As the holidays approach, please review this Holiday Domestic Shipping Quick Guide. Note the following shipping deadlines and ICSB office closures. Please plan ahead to ensure timely delivery. For any questions, contact us as early as possible.

## General Advice

**Frozen Semen:** Check if your vet has a cryogenic storage tank or liquid nitrogen. Consider pre-holiday delivery. ICSB will not ship semen any method that takes longer than 2 days to deliver.

**Fresh-Chilled Kits:** Order well in advance and store in the freezer. Media expiration is 6 months from the production date. ICSB will not ship media-based products any method that takes longer than 2 days to deliver.

**Ground Shipments:** Avoid ground shipping for media-based products or semen during November and December due to extended transit times.

## Important Information

**Refunds:** FedEx suspends delivery guarantees from December 10 to January 2. Delays during this period are not eligible for refunds. See [UPS's](#) and [FedEx's Terms of Use](#) and website for more information.

**UPS Premier Next Day:** Consider upgrading to UPS Premier Next Day Shipping for priority handling and live monitoring. Contact us for further information.

**International Shipping:** Delays and restrictions are more severe. Contact ICSB directly to get specific information. Plan well in advance.

## ICSB Office Closures

- Weekends:** ICSB is always closed on Saturdays and Sundays.
- Thanksgiving:** Thursday, November 28, 2024, and Friday, November 29, 2024.
- Christmas Day:** Wednesday, December 25, 2024.
- New Year's Day:** Wednesday, January 1, 2025.

## Days with Early Pickup by Shippers

Shipments going out on these days must be scheduled in advance.

- Wednesday, November 27, 2024:** Schedule by 5 PM PST on Tuesday, November 26.
- Monday, December 23, 2024:** Schedule by 5 PM PST on Friday, December 20.
- Tuesday, December 24, 2024:** Schedule by 5 PM PST on Monday, December 23.
- Monday, December 30, 2024:** Schedule by 5 PM PST on Friday, December 27.
- Tuesday, December 31, 2024:** Schedule by 5 PM PST on Monday, December 30.

## Shipping Deadlines

### Thanksgiving Week:

- Last day for Standard 2-Day shipping is Monday, November 25
- Last day for Standard Overnight shipping is Tuesday, November 26
- Overnight shipping available Wednesday November 27, delivers Friday, November 29

### Week of December 16:

- Last day for standard 2-Day shipping before Christmas and New Year's is Wednesday, December 18
- Last day for 2-day for Saturday Shipping before Christmas is Thursday December 19
- Last day for Overnight for Saturday Shipping before Christmas is Friday December 20

### Christmas Week:

- Last day for Standard Overnight shipping is Monday, December 23.
- Overnight shipping available Tuesday December 24, delivers Thursday, December 26.
- Overnight and 2-day Saturday shipping are available Thursday, December 26, delivers Saturday, December 28.
- Overnight Saturday shipping is available on Friday, December 29, delivers Saturday, December 28.

### New Year's Week:

- Last day for Standard Overnight shipping is Monday, December 30.
- Overnight shipping available Tuesday December 31, delivers Thursday, January 2.
- Overnight and 2-day Saturday shipping are available Thursday, January 2, delivers Saturday, January 4.
- Overnight Saturday shipping is available on Friday, January 3, delivers Saturday, January 4.



## Holiday Shipping Calendar

### November 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
<p><b>25</b> ALL DELAYED SHIPMENTS DURING HOLIDAY RUSH ARE NOT ELIGIBLE FOR REFUNDS</p> <p><b>ICSB CLOSED</b></p>	<p><b>26</b> Last day to Ship 2-Day-delivers on the 28<sup>th</sup> NO GROUND SHIPPING OF MEDIA PRODUCTS OR SEMEN THIS WEEK</p>	<p><b>27</b> Last day to ship regular Overnight- delivers on the 28<sup>th</sup> Shipments going out Wednesday, November 28<sup>th</sup> must be scheduled and confirmed today before 5pm due to early pickups Wednesday</p>	<p><b>28</b> Last day to ship Overnight but delivers on the 30<sup>th</sup> Shipments going out this day must be scheduled and confirmed on Tuesday, November 27<sup>th</sup> before 5pm, due to early pickups today</p>	<p><b>29-THANKSGIVING</b> SHIPPERS DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE ON OR BEFORE THE 28<sup>th</sup></p> <p><b>ICSB CLOSED</b></p>	<p><b>30</b> DAY AFTER THANKSGIVING TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 28<sup>th</sup> OVERNIGHT FOR DELIVERY ON FRIDAY THE 30<sup>th</sup></p> <p><b>ICSB CLOSED</b></p>	<p><b>1</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 28<sup>th</sup> OVERNIGHT FOR DELIVERY ON FRIDAY THE 30<sup>th</sup></p> <p><b>ICSB CLOSED</b></p>
<p><b>2</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 28<sup>th</sup> OVERNIGHT FOR DELIVERY ON FRIDAY THE 30<sup>th</sup></p> <p><b>ICSB CLOSED</b></p>	<p><b>3</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 28<sup>th</sup> OVERNIGHT FOR DELIVERY ON FRIDAY THE 30<sup>th</sup> Regular shipping out resumes</p>	<p><b>4</b></p>	<p><b>5</b></p>	<p><b>6</b></p>	<p><b>7</b></p>	<p><b>8</b></p> <p><b>ICSB CLOSED</b></p>

### December 2024/ January 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
<p><b>15</b> ALL DELAYED SHIPMENTS DURING HOLIDAY RUSH ARE NOT ELIGIBLE FOR REFUNDS</p> <p><b>ICSB CLOSED</b></p>	<p><b>16</b> GROUND SHIPPING OF MEDIA PRODUCTS OR SEMEN IS STRONGLY DISCOURAGED DUE TO INCREASED CHANCE OF DELAYS</p>	<p><b>17</b></p>	<p><b>18</b> Last day to ship standard 2-day before Christmas or New Years, delivers December 20<sup>th</sup></p>	<p><b>19</b></p>	<p><b>20</b> Shipments going out Monday, December 23<sup>rd</sup> must be scheduled and confirmed today before 5pm, due to early pickups Monday</p>	<p><b>21</b></p> <p><b>ICSB CLOSED</b></p>
<p><b>22</b> NO GROUND SHIPPING OF MEDIA PRODUCTS OR SEMEN THIS WEEK</p> <p><b>ICSB CLOSED</b></p>	<p><b>23</b> Shipments going out today must be scheduled and confirmed Friday, December 20<sup>th</sup> before 5pm, due to early pickups today Shipments going out Tuesday, December 24<sup>th</sup> must be scheduled today before 5pm, due to early pickups Tuesday Last day to ship standard overnight delivers the 24<sup>th</sup></p>	<p><b>24-CHRISTMAS EVE</b> Last day to ship Overnight but delivers on the 26<sup>th</sup> Shipments going out today, must be scheduled and confirmed Monday, December 23<sup>rd</sup> before 5pm, due to early pickups today</p>	<p><b>25 CHRISTMAS DAY</b> SHIPPERS DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE ON OR BEFORE THE 24<sup>th</sup></p> <p><b>ICSB CLOSED</b></p>	<p><b>26</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 24<sup>th</sup> OVERNIGHT FOR DELIVERY ON THURSDAY THE 26<sup>th</sup> Last day to ship 2-day Saturday Delivery before New Years, delivers December 28<sup>th</sup></p>	<p><b>27</b> Shipments going out Monday, December 30<sup>th</sup> must be scheduled and confirmed today before 5pm, due to early pickups Monday</p>	<p><b>28</b></p> <p><b>ICSB CLOSED</b></p>
<p><b>29</b> NO GROUND SHIPPING OF MEDIA PRODUCTS OR SEMEN THIS WEEK</p> <p><b>ICSB CLOSED</b></p>	<p><b>30</b> Shipments going out today must be scheduled, and confirmed Friday, December 27<sup>th</sup> before 5pm, due to early pickups today Shipments going out Tuesday, December 31<sup>st</sup> must be scheduled, today before 5pm, due to early pickups Tuesday Last day to ship standard overnight, delivers the 24<sup>th</sup></p>	<p><b>31- NEW YEAR'S EVE</b> Last day to ship overnight but delivers on the 2<sup>nd</sup> Shipments going out today, must be scheduled and confirmed Monday, December 30<sup>th</sup> before 5pm, due to early pickups today</p>	<p><b>1- NEW YEAR'S DAY</b> SHIPPERS DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE ON OR BEFORE THE 31<sup>st</sup></p> <p><b>ICSB CLOSED</b></p>	<p><b>2</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP NO LATER THAN THE 31<sup>st</sup> OVERNIGHT FOR DELIVERY ON THURSDAY THE 2<sup>nd</sup> Regular shipping out resumes.</p>	<p><b>3</b></p>	<p><b>4</b></p> <p><b>ICSB CLOSED</b></p>