

2026-2027 Holiday Domestic Shipping Quick Guide



As the holidays approach, please review this Holiday Domestic Shipping Quick Guide. Note the following shipping deadlines and ICSB office closures. Please plan ahead to ensure timely delivery. For any questions, contact us as early as possible.

General Advice

Frozen Semen: Check if your vet has a cryogenic storage tank or liquid nitrogen. Consider pre-holiday delivery. ICSB will not ship semen any method that takes longer than 2 days to deliver.

Fresh-Chilled Kits/Media Orders: Order well in advance and store in the freezer. Media expiration is 6 months from the production date. ICSB will not ship media-based products any method that takes longer than 2 days to deliver.

Ground Shipments: Avoid ground shipping for media-based products or semen during November and December due to extended transit times. ICSB will not ship frozen semen or media shipments via ground shipping during the weeks of Nov 23-27, Dec 21-25, and Dec 28-Jan 1.

Important Information

Refunds: Delays are extremely common during the holidays and delivery times are extended. Delays may not be eligible for refunds during this time, see [UPS's](#) and [FedEx's Terms of Use](#) and website for more information.

UPS Premier Next Day: Consider upgrading to UPS Premier Next Day Shipping for priority handling and live monitoring. Contact us for further information.

International Shipping: Delays and restrictions are more severe. Contact ICSB directly to get specific information. Plan well in advance.

ICSB Office Closures

- *Weekends: ICSB is always closed on Saturdays and Sundays ([see our After-Hours Info Doc](#))
- Thanksgiving: Thursday, November 26, 2026 & Friday, November 27, 2026
- Christmas Day: Friday, December 25, 2026
- New Year's Day: Friday, January 1, 2027

Days with Early Pickup by Shippers

Shipments going out on these days must be scheduled before
4PM PST the day prior

- Wednesday, November 25, 2026
- Thursday, December 24, 2026
- Thursday, December 31, 2026

Shipping Deadlines

Thanksgiving Week:

- Last day for 2-Day shipping is Monday, November 23
- Last day for Overnight shipping is Tuesday, November 24
- Overnight shipping available Wednesday November 25, but delivers Friday, November 27

Christmas Week:

- Last day for 2-Day shipping is Tuesday, December 22
- Last day for Overnight shipping is Wednesday, December 23
- Overnight shipping available Thursday, December 24, but delivers Saturday, December 26

New Year's Week:

- Last day for 2-Day shipping is Tuesday, December 29
 - Last day for Overnight shipping is Wednesday, December 30
 - Overnight shipping available on Thursday, December 31, delivers Saturday, January 2
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